

# Department of Environment and Suruhanjaya Tenaga.

ePermit DOE and ST

**Trader Module** 

**User Manual** 

Prepared by Dagang Net Technologies Sdn Bhd Version 1.0

# **Statement of Confidentiality**

The information contained in this document is confidential and proprietary to Dagang Net Technologies Sdn Bhd (DNT). This document may not be disclosed, duplicated, or used, for any purpose, in whole or in part without the prior written of Dagang Net Technologies Sdn Bhd.



# **Revision History**

## The release history of this document is as follows;

Document Category	User Manual
Document Title	ePermit DOE and ST User Manual - Trader Module
Version No	1.0
Implementation Date	July, 2022

Version	Date	Author	Description of Amendment
1.0	July, 2021	Suryati	Initial Copy

# **Abbreviation**

Abbreviation	Definition
DNT	Dagang Net Technologies Sdn Bhd
DOE	Department of Environtment
ST	Suruhanjaya Tenaga
OGA	Other Government Agencies
ASP	Application Service Provider
PIA	Permit Issuance Agencies

# **Table of Content**

Revision H	istory		3	
Abbreviation	on		4	
Section 1. 1.1. 1.2. 1.3. 1.4. 1.5. 1.6.	Introduction  What is ePermit System? What is ePermit DOE and ST? How does ePermit System Benefit Me? Who Should Read This Publication? About This Document Support Information			
Section 2. 2.1. 2.2. 2.3.	Getting Started. System Access. Log In. Log out.			
Section 3.	Listing		10	
Section 4. 4.1. 4.2.	Create New	lication	12	
	4.2.1.	Basic Details	14	
	4.2.2.	Consignor, Agent, and Applicant Details	14	
	4.2.3.	Additional Details	15	
	4.2.4.	Attachment	17	
	4.2.5.	Submit New Application	18	
Section 5.	Approval Letter Printing			
Section 6.	Copy App	olication	24	
Section 7.	Delete Ap	plication	25	
Section 8.	ST Permit Application			
		Launch Google Chrome/ Internet Explorer Browser		
	8.1.2.	Enter Username and Password	28	
8.2.	Logging Out	<u></u>	29	
Section 9. 9.1.	ST COA Application			
	9.1.1.	Certificate of Approval- Import	32	
	9.1.1.	Certificate of Approval- Manufacturer	37	
	9.1.1.	Certificate of Approval- Release Letter	40	



## Section 1. Introduction

#### 1.1. What is ePermit System?

ePermit is a web-based applications system developed, hosted, and managed by Dagang Net Technologies Sdn Bhd (DNT) and provides an Application Service provider (ASP) model of service to communities of Permit Issuing Agencies (PIA) and Importer/ Exporter to apply and manage permit application online.

By using the application, the Importer/ Exporter will be able to supply and manage permit via online and next to track the application progress subsequently. Whilst the OGA will be able to view and process (approval etc) permit applications submitted directly from the system.

#### 1.2. What is ePermit DOE and ST?

ePermit DOE and ST is an integration between New ePermit DOE (Approval Letter), Old Permit (ST) and eKelengkapan (ST) system where the new ePermit system will be the main system to provide data required by Old Permit (ST) and eKelengkapan (ST) system.

### 1.3. How does ePermit System Benefit Me?

- Reduces Turnaround time faster processing of permit
- It's convenient ePermit is accessible from any computer that is connected to the internet.
- Ease of Use user friendly even for non-PC savvy
- Multi-Tasking access to various value-added services. For example, Tariff Codes, Location Codes.

#### 1.4. Who Should Read This Publication?

This user manual is designed to accommodate the specific requirements of each user. This publication (or topic collection) is intended for.

i. **Traders** 

#### 1.5. About This Document

This publication document is to provide overview on how Traders can apply the Approval letter from new ePermit system before applying the COA from ST ePermit system and deeper understand on the system with step by step helps.



#### **Support Information** 1.6.

Should there be any issues arising from the use of the system, please contact Dagang Net's Careline.

Call our CARELINE at 1300 133 133 or email to <a href="mailto:careline@dagangnet.com">careline@dagangnet.com</a>

CARELINE is available 24 hours daily, including public holidays



# Section 2. Getting Started

## 2.1. System Access

ePermit system is accessible via:

https://newepermit2.dagangnet.com.my/

Please follow the steps in the images below to access the system.

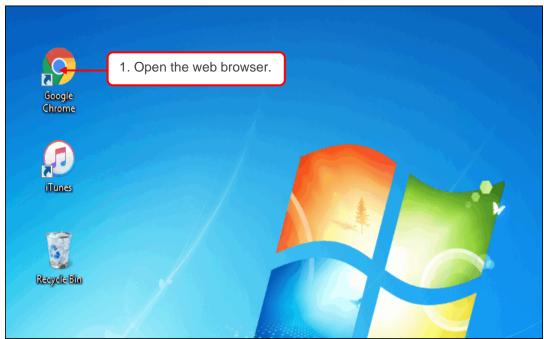
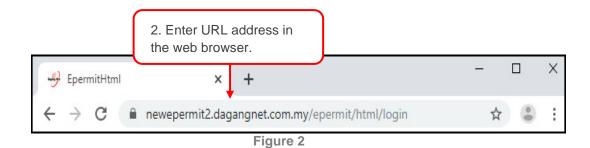


Figure 1



URL address: https://newepermit2.dagangnet.com.my/

## 2.2. Log In

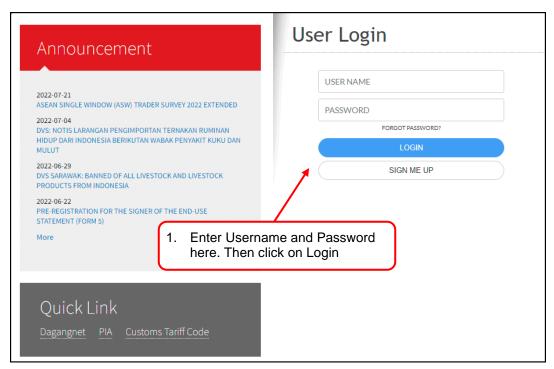


Figure 3

# 2.3. Log out

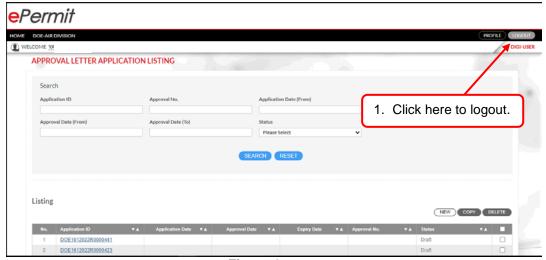


Figure 4

# Section 3. Listing

This section shows the steps to search for application from the listing.



Figure 5

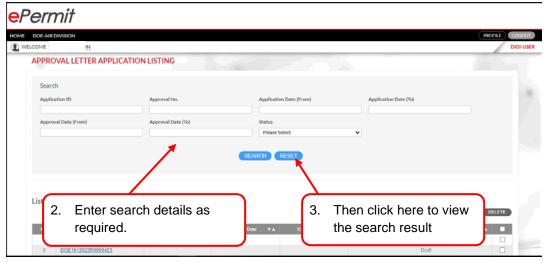


Figure 6

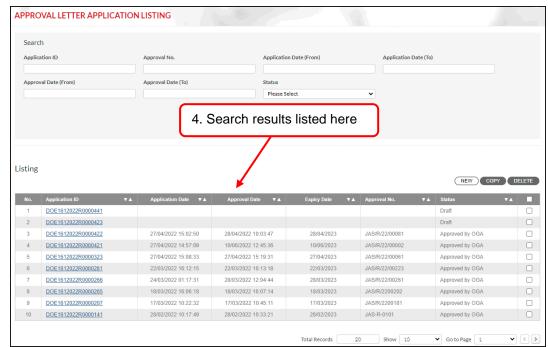
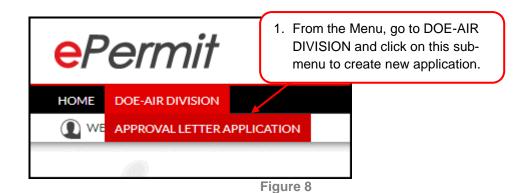


Figure 7

# Section 4. New Application

ePermit system allows users to make APPROVAL LETTER application directly from the system. Users can also keep track the status of their application thru this system.

## 4.1. Create New Application



Approval LETTER APPLICATION LISTING

Search
Application ID
Approval Date (From)

SEARCH

2. Click this button to apply for new Approval Letter.

No. Application ID
1 DOE:1012022R0000521
2 DOE:1012022R0000591
3 DDE:1012022R0000591
3 DDE:1012022R0000591

Figure 9

## 4.2. Application Details

Once new application is created, the application page will be displayed.

All application basic details will be auto populated based on registered account.

Please fill up other details such as consignor and agent details as required. Details in red boxes are mandatory.

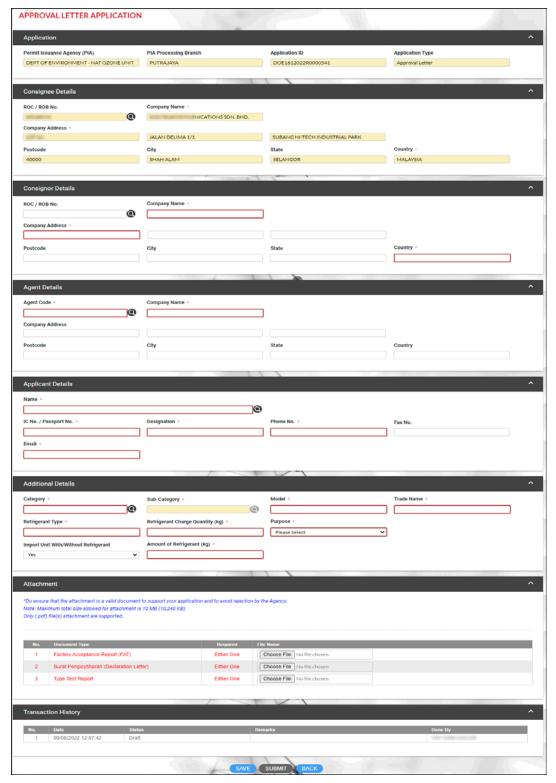


Figure 10



#### 4.2.1. Basic Details

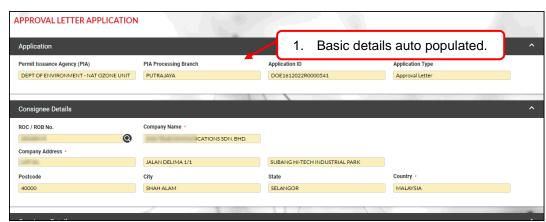


Figure 11

# 4.2.2. Consignor, Agent, and Applicant Details

Please use the same steps to add all details.

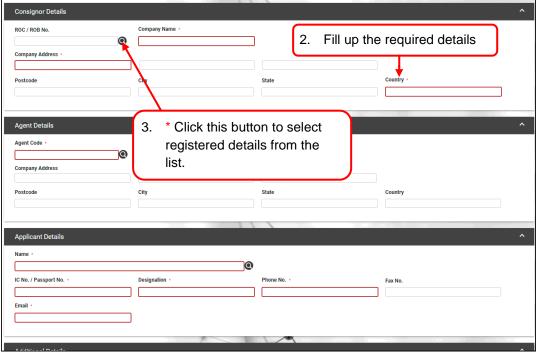


Figure 12



<sup>\*</sup>Note: Follow these steps for all details with **Q** button.



Figure 13

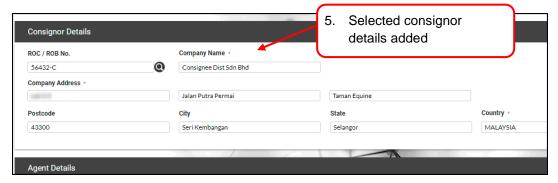


Figure 14

#### 4.2.3. Additional Details

Please enter the required details as stated in the Additional Details section as in image below.

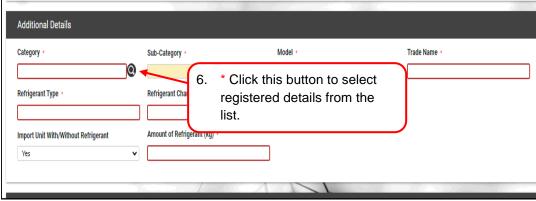


Figure 15



Figure 16

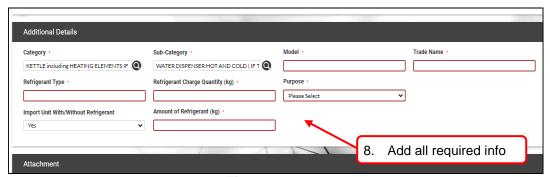


Figure 17

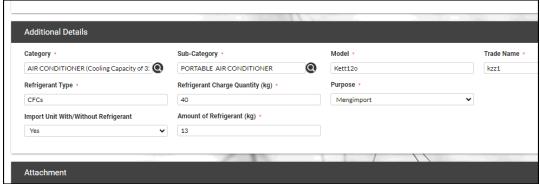


Figure 18

#### 4.2.4. Attachment

Each application is required to add supporting documents for approval process. Total maximum size allowed for attachment is 10MB (10,240 KB). Only (.pdf) files attachments are supported.

Please follow the steps below to upload the documents into the system.

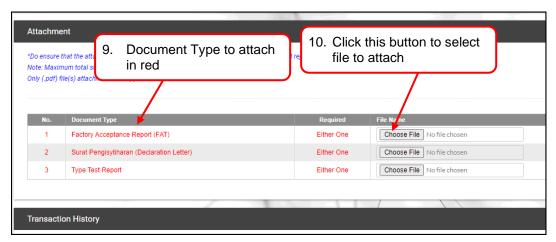


Figure 19

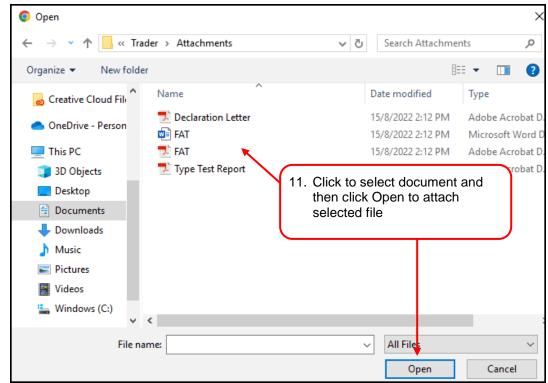


Figure 20



Figure 21

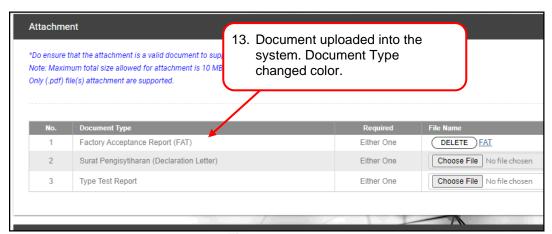


Figure 22

## 4.2.5. Submit New Application

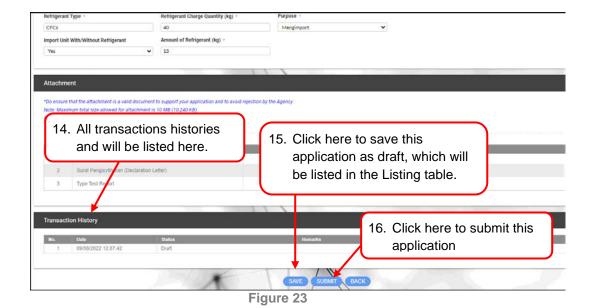






Figure 24



Figure 25

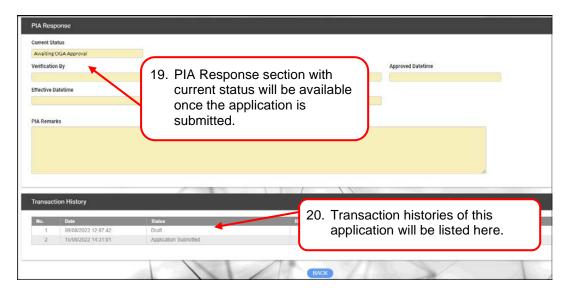


Figure 26

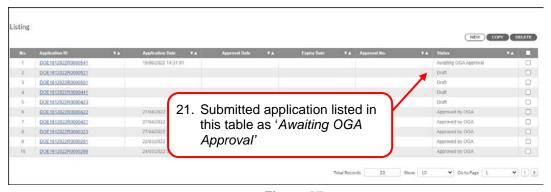


Figure 27

# Section 5. Approval Letter Printing

This section shows the steps for Trader/ FA to display permit for printing or download application approved by the OGA.

Once user login, user can click the menu as in image below.

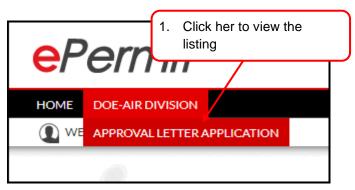


Figure 28

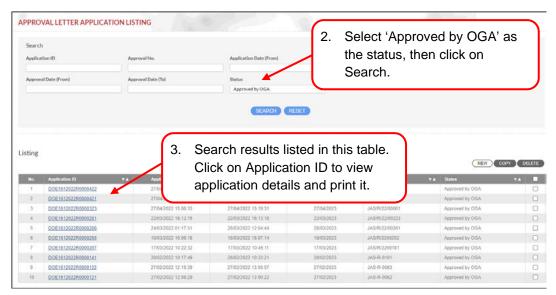


Figure 29

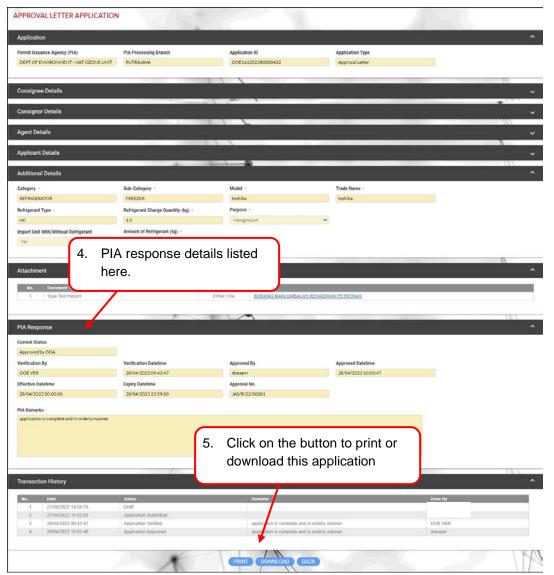


Figure 30

No. Siri: JAS/R/22/0008

Tarikh: 28 Apr 2022

#### IICATIONS SDN. BHD.

SUBANG HI-TECH INDUSTRIAL PARK, 40000 SHAH ALAM, SELANGOR, MALAYSIA.

Tuan/Puan,

#### SURAT KELULUSAN PENGGUNAAN GAS REFRIGEN

Saya dengan hormatnya diarah merujuk kepada perkara tersebut di atas.

Dengan ini pihak tuan, UNICATIONS SDN. BHD. di alamat , SUBANG HI-TECH INDUSTRIAL PARK, 40000 SHAH ALAM,

#### SELANGOR, MALAYSIA

diluluskan untuk mengiklan / mengilang / mengimport / menjual alat seperti berikut:

Jenis Alat (Equipment) : REFRIGERATOR - FREEZER

Nama Perdagangan (Trade Name): toshiba Model (Model) : toshiba Jenis Refrigen (Type of Refrigent) : HC

Tarikh Kuat Kuasa (Effective Date): 28 Apr 2022 Tarikh Luput (Expiry Date) : 28 Apr 2023

Kelulusan ini adalah sah laku bagi tempoh satu tahun sahaja bagi surat ini.

Segala kerjasama dan perhatian Tuan/Puan amatlah saya hargai dan ucapan terima kasih. Sekian.

#### "PRIHATIN RAKYAT: DARURAT MEMERANGI COVID-19" "BERKHIDMAT UNTUK NEGARA"

Saya yang menjalankan amanah,

Ketua Pengarah Alam Sekeliling

Ini adalah cetakan berkomputer. Tandatangan tidak diperlukan.

Figure 31: Approval Letter Printing Sample



# Section 6. Copy Application

This section shows the steps to copy an application, where users can save time on data entry. User can copy any application from the listing.



Figure 32

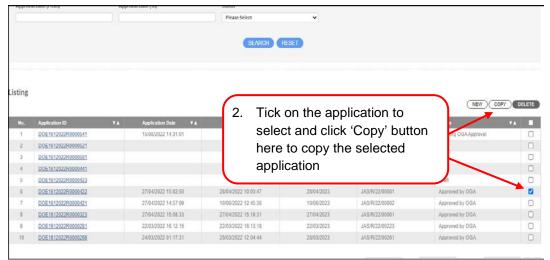


Figure 33

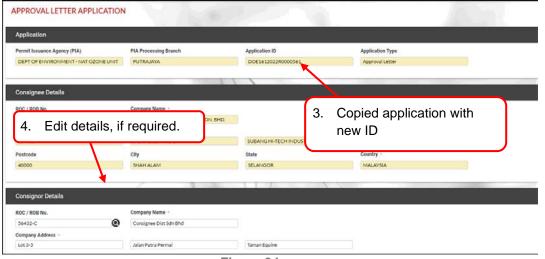


Figure 34



# Section 7. Delete Application

This section shows the steps to delete an application. The system only allows deleting application in **DRAFT** status only.



Figure 35

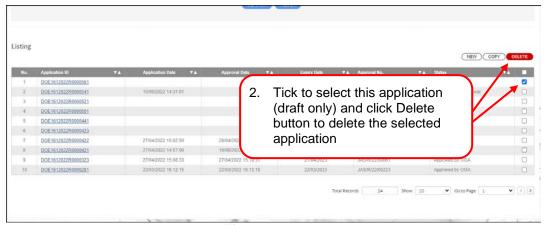


Figure 36





Figure 38

# Section 8. ST Permit Application

This section shows the steps to apply for the Certificate of Approval directly form the ST Permit system after user get the Approval Letter from DOE as in section 5 above.

## 8.1. Logging in

You may login via <a href="https://epermit.dagangnet.com.my">https://epermit.dagangnet.com.my</a>

To login, please follow the steps below:

# 8.1.1. Launch Google Chrome/ Internet Explorer Browser



Figure 39

i. Enter URL (Uniform Resource Locator) At Address



Figure 40

#### 8.1.2. Enter Username and Password



Figure 41

- i. Enter User Name and Password.
- ii. Click on the checkbox **▼ Remember Password** to disable automatic logout if there were no activity above 30 minutes.
- iii. Click on the Login button to access the system.
- iv. The system will display the main screen.

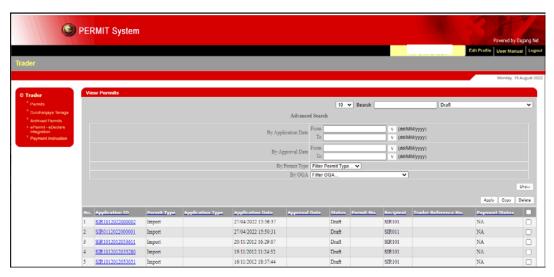


Figure 42

# 8.2. Logging Out

Once done with the system administrative tasks, you are advised to logout from ePermit.

To logout, please follow the steps below:

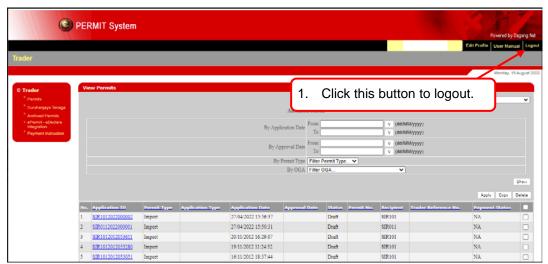


Figure 43

# Section 9. ST COA Application

This section shows the steps to apply for Certificate of Approval for Suruhanjaya Tenaga.

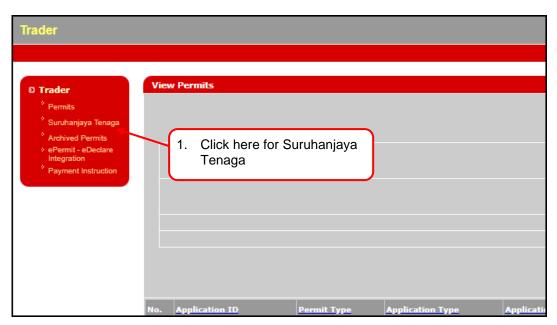


Figure 44

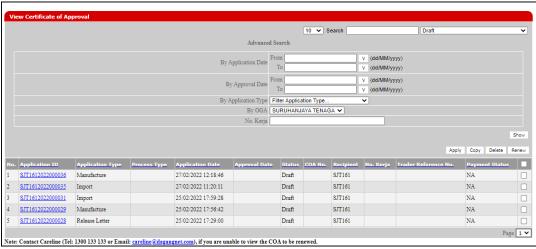


Figure 45

# 9.1. New Application

There are 3 application types which the Certificate Approval – Import, Certificate of Approval Manufacture, and Release Letter.

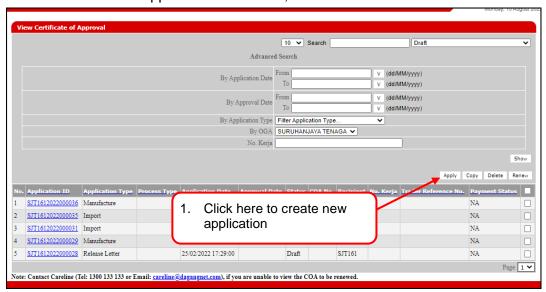


Figure 46

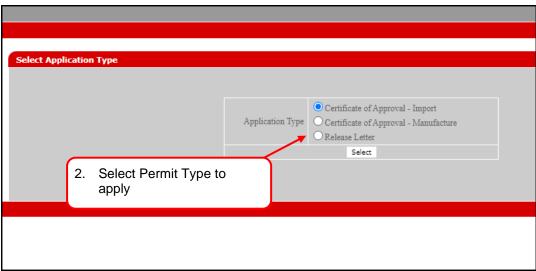


Figure 47

# 9.1.1. Certificate of Approval- Import

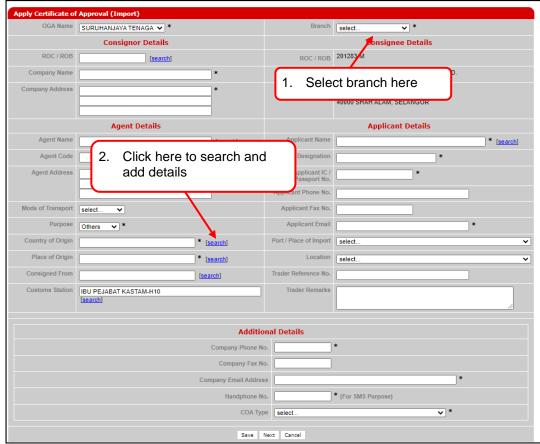


Figure 48

NOTE: Items labeled with "" are compulsory



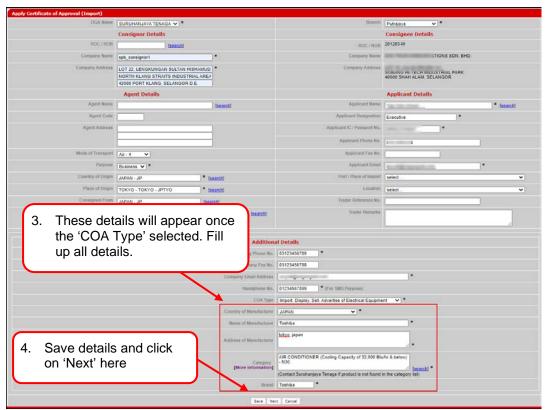


Figure 49

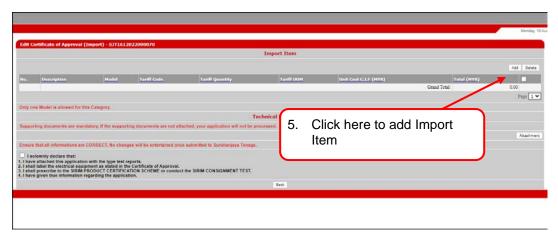


Figure 50

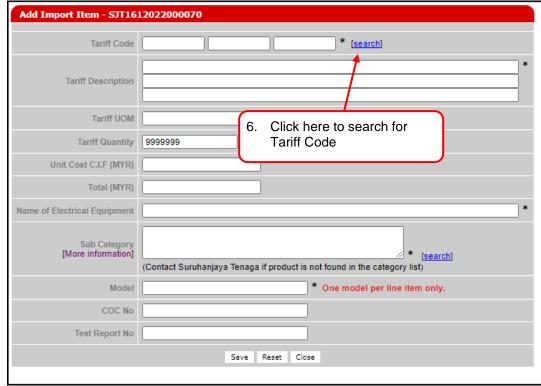


Figure 51

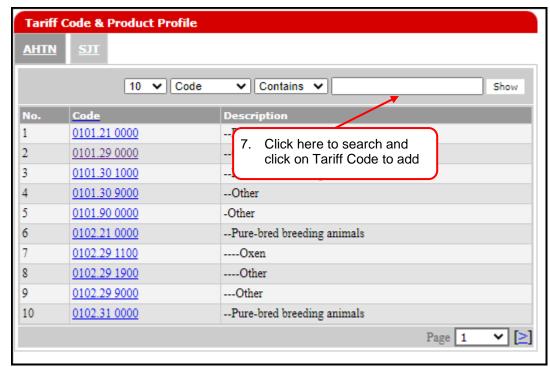


Figure 52

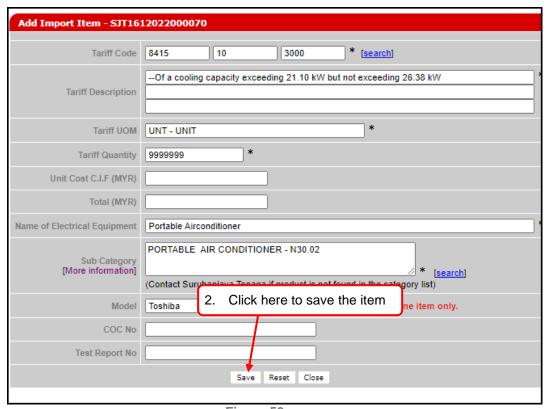


Figure 53



Figure 54



Figure 55



Figure 56

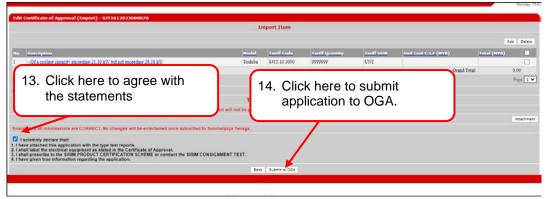


Figure 57

# 9.1.1. Certificate of Approval- Manufacturer

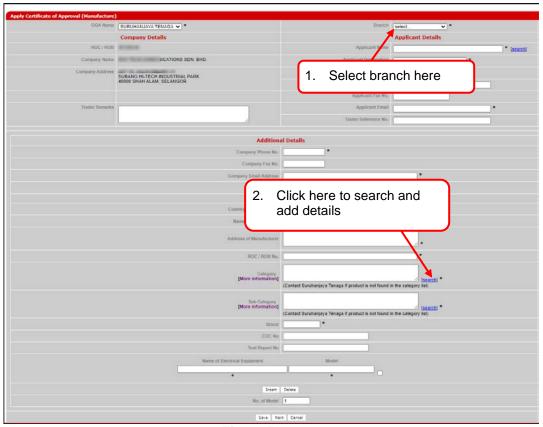


Figure 58

NOTE: Items labeled with "" are compulsory





Figure 59



Figure 60



Figure 61

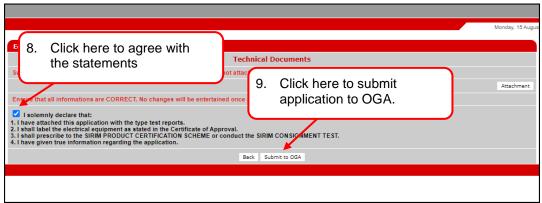


Figure 62

## 9.1.1. Certificate of Approval- Release Letter

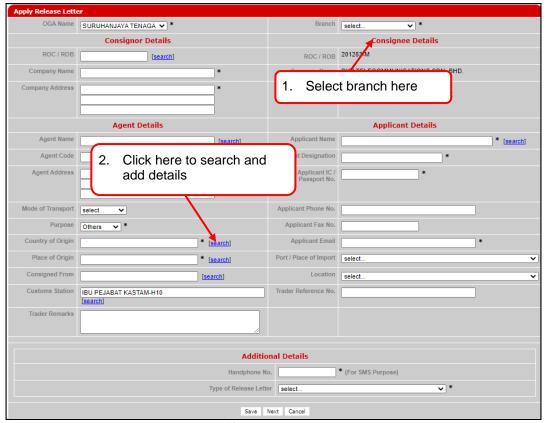


Figure 63

**NOTE**: Items labeled with "\*" are compulsory



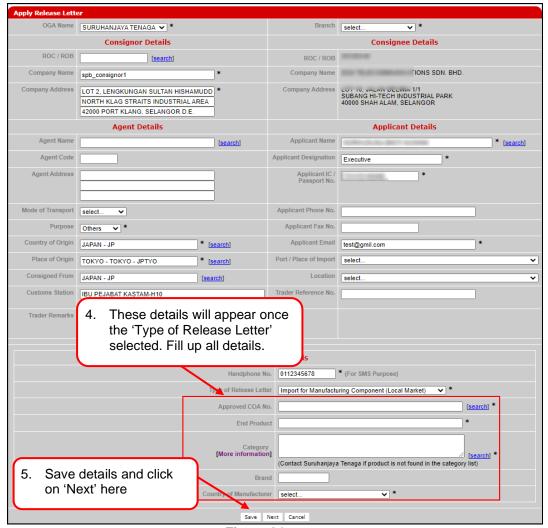


Figure 64

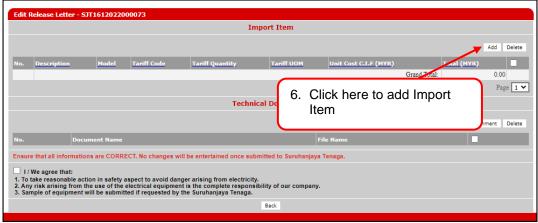


Figure 65

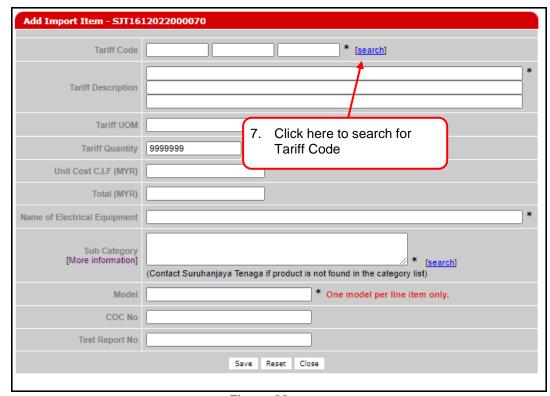


Figure 66

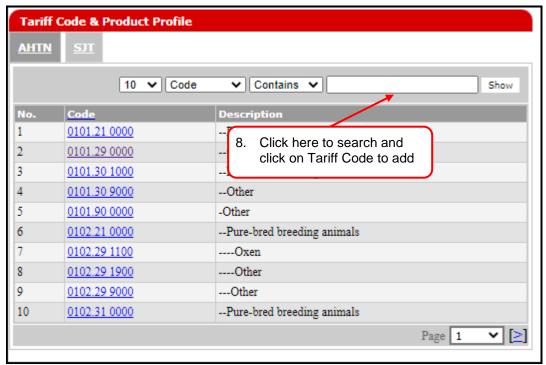


Figure 67

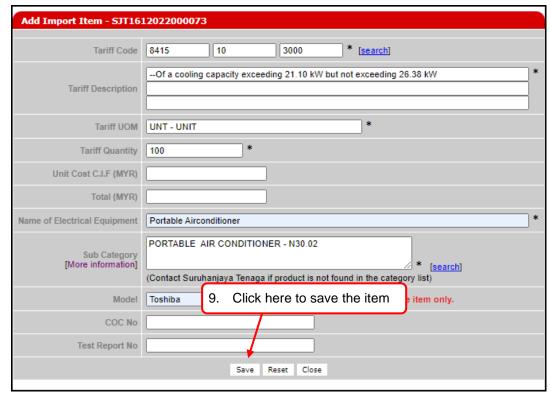


Figure 68

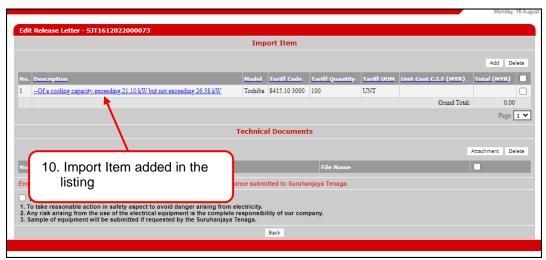


Figure 69

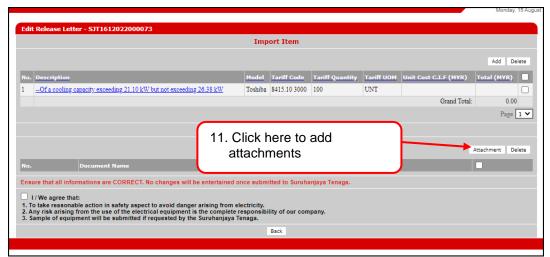


Figure 70

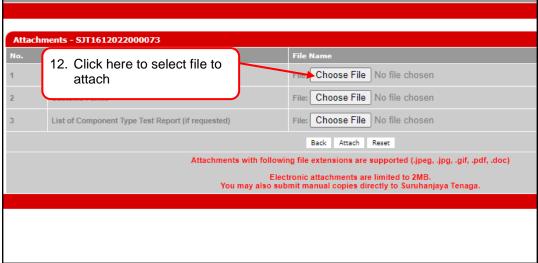


Figure 71

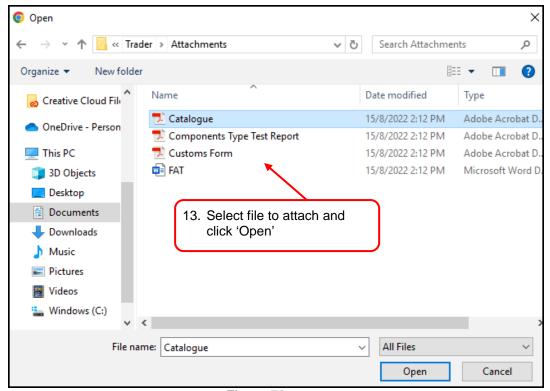


Figure 72



Figure 73

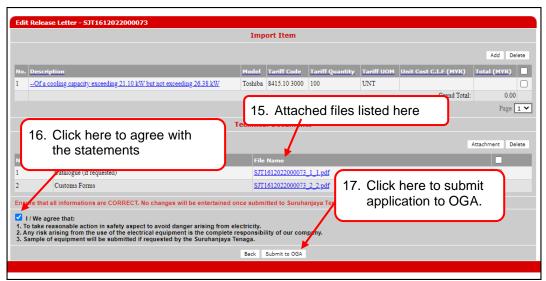


Figure 74

#### -End of Manual-

This user manual shall be updated as and when required.

